

**THE COMMONWEALTH OF MASSACHUSETTS  
EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT  
DEPARTMENT OF CAREER SERVICES**

# **Rapid***Response*

## Employer and Employee Services

### **What is Rapid Response?**

The Rapid Response program helps Employers and Employees who are in transition mode, whether they are expanding or downsizing.

The Massachusetts Department of Career Services Rapid Response team provides statewide, early intervention, and no-cost re-employment services for companies and their employees affected by layoffs and closings. By working with Rapid Response, you can expect:

- A quick response to your transition planning needs
- Information about alternatives that could possibly lessen the impact of a layoff
- Information to even avoid the layoff altogether
- Pre-layoff services designed to help workers shorten their transition time
- Assistance in preparing affected workers to find new employment
- Information about the Worker Adjustment and Retraining Act (WARN) and plant closing laws

**No-cost early intervention!**

**Contact a Rapid Response Team member for additional information.**

[www.mass.gov/rapidresponse](http://www.mass.gov/rapidresponse)